



SPECIFIC TERMS AND CONDITIONS OF HIRE TWO WHEELED VEHICLES

These general terms and conditions of hire are specific to the two wheeled vehicles supplied by Europcar (hereafter « CSL »). They are designed to add or to derogate, in case of conflicting provisions, to the general terms and condition of hire on line on our website europcar.fr (hereafter « CGL »).

For a better understanding, these CSL will use the CGL numbering (referring only to the modified or precised articles) and the same definitions (words with a capital letter). Nevertheless, by exception, the word « Vehicle » designates only a two wheeled vehicle.

6/ WHAT ARE THE MOBILITY SERVICES INCLUDED IF I RENT A VEHICLE ONLY?

By way of derogation from the CGL, the basic rental charge does not include the right to return the Vehicle to another Europcar agency in the same city as the departure.

By the way, it is not possible to return the Vehicle in another Europcar agency than the departure's one, even in the frame of an additional service.

It is not possible either to return the Vehicle when the departure Europcar agency is closed.

In both of these cases, a penalty fee of euros 960,00 (VAT included) will be charged to You.

7/ WHAT ARE THE OTHER MOBILITY PRODUCTS/SERVICES NOT INCLUDED IN MY RENTAL?

By way of derogation from the CGL, among the additional services offered by Europcar, only the following optional services can be taken out:

- « additional driver »,
- « young driver up to the age of 26 »,
- « additional rental days »
- « equipment » (examples: helmets, gloves).

14/ WHAT SHOULD I DO IN CASE OF ACCIDENT, BREAKDOWN, OR THEFT OF THE VEHICLE?

In order to precise the CGL, assistance included in the rental agreement covers only the Vehicles in metropolitan France. Any related cost, outside metropolitan France, will be entirely charged to You.

16/ WHAT IF I WANT TO CANCEL OR MODIFY MY BOOKING?

a) Modifications

You can modify Your booking, free of charge, provided you send an e-mail, **using the address given to You in the frame of the confirmation of Your booking**, at least 48 hours before the rental is due to start.

b) Cancellation

To be reimbursed, You must give at least 48 hours' notice before the rental is due to start, **using the e-mail address given to You in the frame of the confirmation of Your booking**.



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18/ WHAT IS THE FUEL POLICY?

By way of derogation from the CGL, if the Vehicle is not returned with a full tank of fuel, you will be charged for an additional refuelling service which cost amounts to euros 180,00 (VAT included), in addition of the EUROPCAR fuel cost.

19/ MUST I PAY A DEPOSIT WHEN PICKING UP THE VEHICLE?

By way of derogation from the CGL, the amount of the deposit will depend on the Vehicle's type, as available on the website : www.envie2rouler.com.

23/ WHAT HAPPENS IN CASE OF DISPUTE RELATED TO MY RENTAL?

g/ Contractual documents

These CSL bind Europcar and You in priority from the CGL.

25/ WHO OWNS EUROPCAR FRANCE'S VEHICULES?

DELETANG INVESTISSEMENTS company owns the Vehicles supplied by Europcar in the frame of a master rental agreement.