



Version 03/2019

Specific conditions applying to the rental of Campervans, in addition to the application of Europcar Bretagne General Rental Conditions

PAYMENT AND DEPOSIT

Prepayment by credit card will be required at the time of reservation. A deposit of two thousand (2,000) euros in the form of a bank pre-authorisation will be required, by credit card, before departure.

EXCESS AMOUNTS

The basic rental cost includes the following mobility services:

- Medical assistance
- Technical assistance for the vehicle
- Third party automobile liability coverage
- Damage coverage capping your liability limit at the amount of the Non-Refundable Excess payment (2,000 euros)
- Theft coverage capping your liability limit at the amount of the Non-Refundable Excess payment (2,000 euros)
- Mileage indicated in the selected rate.

The upper parts - including the canopy and the retractable roof (body extension) - and lower parts, as well as the interior of the vehicle and the canvas of the pop-up roof are not covered by the insurance, even if Medium or Premium Insurance is purchased. Similarly, in the event of damage to the upper parts of the Campervan resulting from a poor assessment of its dimensions, the renter's financial liability is unlimited, even if the excess amount reduction option (Premium or Medium) has been purchased.

RENTAL PERIODS

For rentals in July and August, the minimum rental period is one week (7 days / 6 nights), from 2 p.m. Saturday to 10 a.m. Saturday. There will be no refund in the event of early return of the vehicle. No time extensions will be accepted without our prior agreement.

In the event of return after the time indicated in the Rental Agreement, late charges will be charged on the basis of one billing day per four (4) hours of delay.

WHO CAN DRIVE THE VEHICLE

The Authorised Driver of the vehicle is any person who fulfills all of the following conditions:

- He/she is expressly designated and fully identified in the Rental Agreement (this may also be the person who pays for the Rental Agreement);

- He/she presents a valid driving licence and/or identity document (national identity card or passport) ;
- He/she holds a driving licence valid during a period that varies according to the class of vehicle and the law in force in the country of rental and/or the age of the driver;

Vehicle Class	Minimum duration of French driver's licence (from the date it is obtained)
Campervan	5 years

VEHICLE CONDITION

The Campervan shall be returned in the same condition that it left, including cleaning of the interior and of the equipment provided.

The renter is responsible for routine maintenance and cleaning of the vehicle:

- Interior cleaning
- Topping up of water and natural gas during the rental period. The purchase of a gas cylinder, if necessary, will be reimbursed upon return of the vehicle upon presentation of the receipt.

If the vehicle is not returned **clean inside**, the renter will have to pay a lump sum of two hundred and fifty euros (€250) for cleaning.

RETURN

Return times:

Return of the Campervan must take place exclusively during the normal operating hours of the Europcar Bretagne station.

Unless otherwise agreed in writing by Europcar Bretagne, pickups take place between 2 p.m. and 6 p.m. and returns between 9 a.m. and 10 a.m. Vehicles must be picked up and returned at the same location. Return of the Campervan must be made exclusively during the normal operating hours of the Europcar station, including in the event of lateness by the renter.

The renter is liable for the Campervan until it has been returned to the station.

CANCELLATION

Any total or partial cancellation of the rental caused by the Renter shall result in the immediate payment, as a penalty, of the following charges:

- more than 45 days before taking possession of the Vehicle: no charge;
- between 45 days and 21 days before taking possession of the Vehicle: 30% (thirty percent) of the total price of the reservation;

- less than 21 days before taking possession of the Vehicle: 50% (fifty percent) of the total price of the reservation;
- Less than 7 days before taking possession of the Vehicle: 100% (one hundred percent) of the total price of the reservation.

Failure by the Renter or the Driver to present himself/herself on the day of taking possession of the Vehicle shall result in payment of the total price of the reservation by the Renter.

MODIFICATION

You may modify your reservation free of charge, subject to availability on the requested dates, provided that you inform Europcar at least 21 days before the beginning of the day of the rental.

You hereby acknowledge that new rental prices may apply: any modification of your reservation or agreement will result in a new fare and a new mileage charge. If you modify your reservation, you are required to use the same communication channel to modify your reservation as the one you used in the first reservation of the vehicle.

VEHICLE UNAVAILABILITY

In the event that Europcar Bretagne is unable to rent the vehicle to the renter on the scheduled rental date, the rental firm undertakes to fully reimburse the sums received as prepayment paid by the renter, **without financial loss to the renter.**

GENERAL CONDITIONS RELATING TO ASSISTANCE

During the duration of the Rental Period agreed to with Europcar, you shall have 24-hour breakdown service connected with use of the Vehicle.

The Assistance Service includes, among other advantages:

- Assistance to persons in the event of (physical) injury/harm resulting from an automobile accident
 - o Contacting medical services,
 - o Transportation of a sick or injured patient, depending on medical needs and the decision made by the assistance service physicians,
 - o Costs of transporting a person to a hospital when a beneficiary has been hospitalized, if the latter is unable to be transported for at least 3 days,
 - o An advance (repayable within thirty (30) days) in an amount of up to 6,100 euros meant to cover medical expenses in the event of hospitalisation in a country other than the one in which the beneficiary normally resides (a deposit will be required if the beneficiary is not registered with the French social security system),
 - o Repatriation of the remains to the country of residence in the event of death during the rental,
 - o In the event of criminal proceedings against you (outside of your country of residence) due to an accident: advance payment of a deposit (to be reimbursed within a maximum of 30 days) up to a maximum of 7,625 euros and expenses up to 763 euros.

- Technical assistance for the rented Vehicle

- o In the event of a breakdown, if the vehicle cannot be repaired on site, the assistance service shall organise and defray the costs of towing to the nearest vehicle dealer or accredited manufacturer's agent for the vehicle make

- o Organisation and payment of the costs of repairing a Vehicle that has been involved in an accident or has broken down and cannot be repaired immediately,

- o Search for a replacement Vehicle (5-seat vehicle) within a 50-km radius, if the Vehicle cannot be repaired immediately (N.B.: the rental agreement will continue to run until the last day of the initially agreed rental),

- o Transportation of the beneficiaries to the rental station where the replacement Vehicle is located (up to 150 euros for taxi fares).

- o If no replacement Vehicle can be identified:

Either a hotel room for one night (excluding meal costs), up to a maximum of €85 (all taxes included) per beneficiary, or transportation by taxi, train, or air (when only such means can be used) to the domicile or the destination in France or to the French point of departure for non-residents, up to a maximum of one hundred (100) euros (all taxes included) per beneficiary.

Exclusions

- With regard to assistance relating to the rented Vehicle, the following are not covered:

- o Any incident or Damage resulting from participation in sporting events

- Driving on roads, lanes, rural routes and trails unsuitable for motor vehicles.

- o The costs of crossing by boat,

- o Battery charging costs and tolls

- o Customs fees

- o Repair costs due to participation in rallies or any type of contest.

- With regard to assistance to persons in the event of (physical) injury/harm resulting from a motor vehicle accident, the following are not covered:

- o Pregnancy, except for unforeseen complications and, in any event, not beyond the 36th week of pregnancy (*)

- o Convalescence and illnesses undergoing treatment and not yet stabilised

- o Pre-existing illness diagnosed and/or treated that required hospitalisation during the six months preceding the request for assistance

- o Travel undertaken to obtain a diagnosis or treatment

- o Suicide attempts

- o Conditions resulting from the use of drugs, non-medically prescribed narcotics, and alcohol,

- o Search and rescue costs at sea or in the mountains

- o Stays in nursing homes and thermal cures.

*The reference to the 36th week of pregnancy is in accordance with the recommendations of IATA airlines.